SQR-17A Troubleshooting

- 1. Turn **OFF** the MAIN power switch at the MARWAY power distribution units, located at the top of the SQR-17a Rack #1 and Rack #2.
- 2. Turn the power switch **OFF** at the Digital Processing Unit **(DPU)** and the Post Processing Unit **(PPU)**, located at the bottom right corner of the units in SQR-17a Rack #1.
- 3. Turn **ON** the main power switch at the MARWAY power distribution units, located at the top of the SQR-17a Rack #1 and Rack #2.
- 4. Turn power **ON** at the laptops. (Switch located at the back left-hand side of the units)
- 5. After the laptops have finished booting, press **<Ctrl> <Esc>**. (Both buttons at the same time.) This will bring up the **"Task list"** window.
- 6. Using the arrow keys select either **Terminal Mode** or **Terminal.PPU.TRM** and **Terminal DPU.TRM** (depending on your system version) and press **<Enter>**.
- 7. Select the "Transfers" pull down window (<Alt> <T>) or mouse button.
- 8. Select "Receive Text File"
- 9. In the "File Name": box enter @ Rack #1 DPU.txt then press <Enter> @ Rack #2 PPU.txt then press <Enter>
- 10. If "Terminal-Error" window appears: "Do you want to replace the existing file?" Press enter to select "Yes" to replace file or rename the file to DPU1.txt or PPU1.txt or another naming convention.
- 11. At the bottom of the Terminal window you should see either receiving: **PPU.txt** or **DPU.txt** at the respective terminals.
- 12. Turn on power to the PPU and DPU. (You should see activity in both terminal windows)
- 13. The system should try to boot normally.

NOTE: If the main monitors do not come up or the message "**Standby While Configuring System**" has cleared the screen or after approximately 6 minutes, select "**Stop**" at the bottom left corner of the "**Terminal**" windows at the laptops.

- 14. Press **<Ctrl> <Esc>** (both buttons at the same time)
- 15. Using arrow keys select "Program Manager" and press <Enter>
- 16. Select the "File Manager" window in the "Main " window.
- 17. Using the arrow keys **highlight** "Windows" in the directory tree.
- 18. Press **<Tab>** key once.
- 19. Using arrow keys scroll down and <u>highlight</u> either **PPU.txt** or **DPU.txt** depending on the workstation.
- 20. Insert clean formatted 3 1/2" floppy into disk drive
- 21. Press <F8> key. In the To box type "a:" then press <Enter>
- 22. Copy both files onto disk then e-mail to:

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